

Your Summary of Rate and Utilities Explained

RATE NOTICE

SUMMARY OF RATE & UTILITIES AMOUNTS DUE

ENQUIRIES 13 48 10 | ABN 44 741 992 072 | townsville.qld.gov.au

Mr & Mrs Citizen
PO Box 12345
TOWNSVILLE QLD 4810

044

Property Address 1234 Road Street, TOWNSVILLE CITY QLD 4810
Property Description Lot 987 RP 744347

Current Billing Period
01 July 2024 to 31 December 2024

Issued Date 05/08/2024

Due Date 09/09/2024

Property No. 565123

Total Discounted Amount if paid by the due date	\$2,100.89
Total Amount if paid after the due date	\$2,147.87

BALANCE BROUGHT FORWARD ON THIS RATE NOTICE \$0.00

<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="background-color: #d9ead3;">Rates Levied <small>(see rates summary for details)</small></td> <td style="text-align: right;">\$939.67</td> </tr> <tr> <td style="background-color: #d9ead3;">LESS: Discount if paid by the due date</td> <td style="text-align: right;">-\$46.98</td> </tr> <tr> <td style="background-color: #d9ead3;">Total with Discount</td> <td style="text-align: right;">\$892.69</td> </tr> </table>	Rates Levied <small>(see rates summary for details)</small>	\$939.67	LESS: Discount if paid by the due date	-\$46.98	Total with Discount	\$892.69	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="background-color: #d9ead3;">Utility Charges Levied <small>(see utilities summary for details)</small></td> <td style="text-align: right;">\$1,086.50</td> </tr> </table>	Utility Charges Levied <small>(see utilities summary for details)</small>	\$1,086.50	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="background-color: #d9ead3;">State Govt Emergency Mgmt Fire & Rescue Levy A2</td> <td style="text-align: right;">\$121.70</td> </tr> </table>	State Govt Emergency Mgmt Fire & Rescue Levy A2	\$121.70
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State Govt Emergency Mgmt Fire & Rescue Levy A2	\$121.70											

NETT RATES AND CHARGES LEVIED \$2,100.89

TOTAL DISCOUNTED AMOUNT DUE (including arrears) \$2,100.89

if paid by 09/09/2024
Payments received on or after 20/07/2024 do not appear on this Rate Notice

HOW TO PAY YOUR RATE NOTICE

NOTE: ERRORS AND OMISSIONS EXCEPTED

<p> For emailed notices: townsville.qld.gov.au/enotices Reference No: 99XX999X9X</p>	<p style="font-size: x-small;">GROSS AMOUNT</p> <p style="font-size: x-small;">403 92595089</p>	<p style="font-size: x-small;">DISCOUNT AMOUNT</p> <p style="font-size: x-small;">*403 92595089</p>
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Post Billpay

Billpay Code: 0403
Ref: 9999 5555

Pay instore at Australia Post,
Online at auspost.com.au/postbillpay,
phone 13 18 16 or by AusPost app.

BPOINT

Biller Code: 8896
Ref: 9999 5555

Call 1300 886 759 to pay with
Mastercard or Visa.

BPAY

Biller Code: 8896
Ref: 9999 5555

Contact your participating Financial Institution
to make this payment directly from your
cheque, savings or credit card account.

BPAY® this payment via Internet or phone banking.
BPAY VIEW® – View and pay this bill using Internet banking
BPAY VIEW REGISTRATION NO. is your Reference Number located next to the BPAY logo, above.
® Registered to BPAY Pty Ltd ABN 69 079 137 518

Property No.

Due Date

Discounted Amount if paid by due date **\$2,100.89**

Total Amount if paid after the due date **\$2,147.87**

MAIL: Detach this portion of the account and mail to PO Box 1268, Townsville QLD 4810. Payments can be made by cheque or money order, made payable to Townsville City Council.

ONLINE: Check your rates balance or pay your rates online. Scan the QR Code or visit townsville.qld.gov.au

DIRECT DEBIT: For details and an application, phone 13 48 10 or visit townsville.qld.gov.au

Opening balance of all Rate and Utility charges for the property at the time the Notice was generated.

Summary of the General Rate charge.

Summary of the Utility Charge.

Total amount (Rates and Utility charge) to be paid by the due date

Total amount due on or before the due date to receive the discount.

Total amount due after the due date.

The Emergency Management, Fire and Rescue Levy is a Queensland State Government levy. Townsville City Council acts as a collection agent only.

State Government subsidy is available to approved pensioners only.

Your Rate Notice Explained



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TOWNSVILLE QLD 4810

044

Current Billing Period	
01 July 2024 to 31 December 2024	
Issue Date	05/08/2024
Due Date	09/09/2024
Property No.	565123

Property Address 1234 Road Street, TOWNSVILLE CITY QLD 4810

Property Description Lot 987 RP 744347

SUMMARY OF GENERAL RATES


	Rate in \$	Land valuation	Annual Rate	Half-Yearly Amount
General Rate Category 1 Capped	0.011055	\$170,000.00	\$1,879.35	\$939.67
Less: Discount if paid on time Land Use Code 2-0				-\$46.98
Net General Rates Payable				\$892.99
Summary of rates and charges due on first page				

Net General Rates Payable
Summary of rates and charges due on first page

PAYMENTS MADE YOUR WAY

There are a variety of ways to pay your **Rate & Utilities Notice**

In person




Online




By phone



In instalments





You can even check your rates balance online, at any time.



townsville.qld.gov.au


The name and mailing address of the ratepayer(s). **Have you changed your address?** If so, please contact Council.

Total of the **General Rate** charge. Please see Summary of Rate & Utilities page for total amount due.

The date the notice is due and payable to receive the discount – please check the Summary of Rate & Utilities for total amount due.

Your property's unique number to reference when making enquiries with Council.

Your Utilities Notices Explained



UTILITIES
ENQUIRIES 13 48 10 | ABN 44 741 992 072 | townsville.qld.gov.au

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PO Box 12345
TOWNSVILLE QLD 4810

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SUMMARY OF UTILITIES CHARGES

	Unit	Annual Rate	Amount
Waste & Recycling 240L Wheelie Bin - Residential	1.00	\$262.00	\$131.00
Local Waste Management Levy	1.00	\$65.00	\$32.50
Sewerage Residential	1.00	\$838.00	\$419.00
Water Residential-Standard Plan	1.00	\$1,008.00	\$504.00
Water Consumption (see detailed readings below)			\$0.00

Utilities Payable
Summary of rates and charges due on first page

\$1,086.50

WATER CONSUMPTION CHARGES

% of water consumption applied 100

	Read Date	Reading KL	Adjust	Consumption	\$ Per KL	Amount
Residential Water Standard Plan Meter No. 18W031279	09/11/2023 27/02/2024	1127 1158	0	31	3.44	\$0.00
Residential Water Standard Plan Meter No. 18W031279	27/02/2024 15/05/2024	1158 1197	0	39	3.44	\$0.00

Water Consumption Charges	\$0.00
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The date the notice is due and payable to receive the discount – please check the Summary of Rate & Utilities for total amount due.

Number of services provided for this charge.

Annual cost allocated for this charge.

Amount due for the half year billing period.

Total of the **Utilities** charge. Please see Summary of Rate & Utilities page for total amount due.

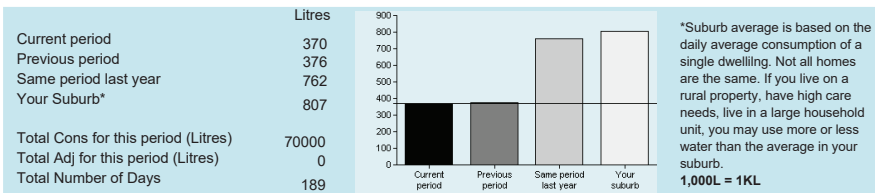
Total charge of water consumption for the period between the meter reading dates. (Dependant upon water plan.)

Your Utilities Notice Explained

Daily average usage – this is calculated by dividing your total water usage with the number of days displayed. The personalised graph (only for residential properties) shows your current daily usage compared to the previous two billing periods. You can compare your daily usage to your suburb.

THIS SECTION LEFT INTENTIONALLY BLANK

CONSUMPTION COMPARISON DAILY AVERAGE FOR PROPERTY



Council receives an annual payment of \$6,707,824.00 from the State Government to mitigate any direct impacts of the State Waste levy on households.

IMPORTANT INFORMATION

HAVE YOU CHANGED YOUR POSTAL ADDRESS?

Please notify Council immediately of any change to postal address. Contact on 13 48 10 or email enquiries@townsville.qld.gov.au

ELECTRONIC NOTICE DELIVERY

Visit Council's website to register for eNotices and receive your rates notices electronically.

DISCOUNT

The discount amount shown on the rates notice is allowed when full payment (including arrears, utility charges and State Government levy), is received by the due date.

DIFFICULTY MAKING PAYMENT?

If you are experiencing difficulty making payment, talk to us before the due date about payment plan options.

INTEREST

12.35% compound interest per annum applies to all overdue rates and charges from 30 days after the due date. Interest on current year rates arrears for "Approved Pensioners" will not be charged until July of the following financial year.

PREVIOUS UNPAID ACCOUNTS

Any brought forward amount on this notice includes unpaid rates and charges and/or applicable interest at the date of printing. Overdue rates and charges may affect the allowance of Council pension concession.

DISHONOUR FEES

Dishonour fees charged by Council's payment agencies or bank will be passed onto customers for payment and will include a Council administration fee.

CREDIT CARD SURCHARGE

A payment processing fee applies to creditor scheme debit card payments. The rate is 0.5% of the payment amount for Visa and MasterCard. American Express and Diners Club cards are not accepted.

EMERGENCY MANAGEMENT, FIRE AND RESCUE LEVY

This is a Queensland State Government Levy. Council acts as a collection agent only.